



Information for people self-isolating in temporary accommodation

On arrival at your self-isolation temporary accommodation

When you arrive at the accommodation that you are going to be self-isolating in you will need to complete normal accommodation check-in processes. You will need to:

- Provide a form of ID so that a copy can be made
- Leave your credit card details with your accommodation provider

Your accommodation provider will advise you on how to respect COVID-19 restrictions whilst staying at their property. Your accommodation provider will also explain their process for providing you with clean towels and linen during your self-isolation.

Access to food while in self-isolation

The accommodation provider will be able to tell you their process for delivering food to you while you are self-isolating.

Developing symptoms of COVID-19 while self-isolating

If you develop symptoms of COVID-19 after starting self-isolation such as a cough, fever, shortness of breath, sneezing or a runny nose, call your GP (doctor). If you do not have a GP call Healthline on **0800 358 5453**.

Other support available

You can call the All Of Government Helpline on **0800 779 997** to be connected to other government agencies who will be able to advise on the other support that is available to you, such as financial assistance or advice on non-urgent health issues unrelated to COVID-19.

Please refer to www.covid19.govt.nz for the latest updates, information and processes to follow during self-isolation