



ACCOMMODATION OPTIONS

This fact sheet is to provide you with:

- information regarding self-isolation options available upon your arrival to New Zealand if you do not have suitable accommodation arranged; or
- information regarding accommodation options if you are a departing traveller who is unable to leave New Zealand yet due to limited flights

Any incoming traveller from overseas is now required to self-isolate for 14 days from the date of your arrival into New Zealand.

There are a number of accommodation providers that have advised that they have suitable options available for self-isolation or general accommodation purposes. You will need to pay for this accommodation yourself, and if you are self-isolating there you will need to call ahead to the provider prior to leaving the airport. This will ensure they have time to prepare for your arrival.

Accommodation providers are not accepting customers who have tested positive for COVID-19 or are showing symptoms of COVID-19.

If you need to self-isolate and find that you cannot access suitable accommodation, please contact the Temporary Accommodation Service to register for accommodation support on **0508 754 163** from **9am Saturday, March 21 2020**. The Temporary Accommodation Service is run through the Ministry of Business, Innovation and Employment. After registering for the service, you will be contacted by a temporary accommodation staff member who will assess your needs and work with you to help you find suitable temporary self-isolation accommodation.

Temporary accommodation is not income or asset tested. There will be a cost for temporary accommodation, but if you ordinarily reside in New Zealand, you can contact the Ministry of Social Development to see if assistance is available to meet this cost.

If you are showing any flu-like symptoms please contact Healthline immediately on **0800 358 5453**

If you develop symptoms after starting self-isolation of COVID-19 such as a cough, fever, shortness of breath, sneezing or a runny nose, call your GP (doctor). If you do not have a GP call Healthline on **0800 358 5453**.

Please refer to www.covid19.govt.nz for the latest information and processes to follow during self-isolation.

Please turn over for a list of accommodation providers and phone numbers.





ACCOMMODATION PROVIDERS

NORTH ISLAND

Auckland

- Sudima: 09 551 8888
- Novotel: 09 529 9090
- Novotel Auckland Airport: 09 257 7200
- Sky City: 09 363 6000
- Grand Mercure: 09 377 8920
- Ibis Auckland Airport: 09 255 5152
- Oaks Hotel Auckland Harbour: 09 909 9999
- Oaks Hotel Metropolis: 09 377 1000
- Ramada Suites Victoria Street West Auckland: 09 971 5000
- Ramada Albany: 09 974 4568
- Cordis Auckland: 09 379 5132
- Spencer on Byron: 09 916 1888
- Barclay Suites: 09 916 1888
- Haka Hotels: 09 281 3612
- Haka Hotel Newmarket: 09 281 3612
- Swiss-Belsuites Victoria Park: 09 393 8838
- Zest Ok Auckland: 09 553 9467
- Avani Metropolis Auckland: 09 377 1000
- Nuestro and Waldorf Properties: 09 929 2000

Hamilton

- Ibis: 07 859 9200
- Novotel: 07 838 1366

Rotorua

- Sudima: 07 348 1174
- Ibis: 07 346 3999
- Novotel: 07 346 3888

Wellington

- Oaks Hotel Wellington: 0800 004 285
- Mercure Wellington: 04 385 4166
- Ibis Wellington: 04 496 1880
- Novotel Wellington: 04 918 1900
- Grand Mercure Wellington: 04 385 9829
- Sofitel: 04 472 2001





SOUTH ISLAND

Christchurch

- Sudima Christchurch City: 03 358 3139
- Ibis: 03 367 8666
- Novotel Airport: 03 357 6610
- Fino Hotel and Suites: 03 550 0501
- Sudima Christchurch Airport: 09 930 7000
- Novotel Christchurch City: 03 372 2111
- Hotel Montreal: 03 943 8547
- The George: 03 379 4560

Queenstown

- Oaks Hotel Queenstown Club Suites: 03 450 2700
- Oaks Hotel Queenstown Shores Resort: 03 450 0005
- Novotel: 03 442 7750
- Mercure: 03 442 6600
- Sofitel: 03 450 0045

Dunedin:

- Heritage Dunedin Leisure Lodge: 03 477 5360

